



Reservation #PC110521007

Reservation Details

Confirmation #: PC110521007
Name: Paul Siebels
Total Fees: \$0.00

Tour 1

Location: Lake McDonald
Date / Time: 05/14/2022 11:00 a.m. - Scenic Tour
Passengers: 1 Adults (ages 13 and up)
Price: \$23.50
Reason: Standard Cancellation
Additional Notes: fees waived after the fact. test.

Notes

test. what needs to happen in cancellations zone?

Thank you for making reservations with Glacier Park Boat Company!

Reservations will be held in your last name. Please arrive at the ticket office 30 minutes prior to departure to pick up your tickets. Failure to do so may result in your seats being forfeited 10 minutes prior to departure. Customers with One-way Return Ticket Reservations must pick up their tickets prior to hiking. Tickets are required to board the boat at the head of the lake. For additional information, please visit our website at www.glacierparkboats.com. Ticket office locations are as follows:

Lake McDonald Located directly behind the Lake McDonald Lodge
Many Glacier Located directly behind the Many Glacier Hotel
St. Mary Lake Just off Going-to-the-Sun Road at the Rising Sun Boat Dock
Two Medicine Two Medicine Road will dead end at the Ticket Office, just past the campground

Cancellations & Refunds*

Reservation changes or cancellations must be received by 5:00 p.m. MST three days before the scheduled date to receive a refund. Tour cancellation fees are \$5.00 per seat. One-way Return Ticket cancellation fees are \$2.00 per ticket. All cancellation fees and will be withheld from the refunded amount. You may cancel your reservation online or by contacting our reservation office. For your security, credit card information is not stored in our system and needs to be provided for cancellation. Reservations cannot be changed or cancelled at location ticket offices.

Weather conditions can change quickly in Glacier National Park. Tour boats are enclosed and heated with large viewing windows and continue to operate in unpleasant weather conditions such as wind, rain, or snow.

Glacier Park Boat Company will continue to have enhanced cleaning protocols on our tour boats and rental watercraft. The National Park Service will be utilizing the CDC's Community Levels Tool to determine masking requirements within Glacier National Park. As a concessioner of GNP, we will follow all requirements and guidance issued by the National Park Service. Depending on the Community Levels in Flathead and Glacier Counties, masks may be required aboard our tour boats. <https://www.nps.gov/glac/planyourvisit/conditions.htm>

Food & Beverages are not available for purchase aboard tour boats. At this time, no consumption of food and beverages will be allowed aboard tour boats.

Drive times in and around the park vary considerably due to varying speed limits, traffic, weather, wildlife, and congested parking lots. Travel to the park may also be delayed due to road construction projects in the outlying areas. **Please allow extra time when traveling to your boat tour location.**

Park entrance delays may occur during heavy seasonal visitation. Please inform the Ranger at the Park entrance that you have a boat tour reservation. We recommend you plan to arrive at your location at least 1 hour prior to your scheduled tour time to allow extra time for parking and picking up your ticket at the ticket office.

Vehicle Reservations

Glacier National Park has implemented a Vehicle Reservation system to drive the Going-to-the-Sun-Road (GTSR). Reservations for Lake McDonald guarantee entry to the GTSR on the day of your reservation. Reservations for St. Mary Lake at Rising Sun will only allow access to the GTSR after the entire road has opened, typically the end of June or beginning of July. While a GTSR vehicle reservation will not be required to enter Rising Sun until the entire GTSR is opened, current Park entry fees still apply. You will receive your GTSR corridor vehicle reservation from Glacier Park Boat Company in a separate text and/or email 2 days prior to your scheduled reservation. Please be prepared to show your GTSR vehicle reservation at the Park entrance.

To access the GTSR for reservations at Many Glacier or Two Medicine, you must purchase a GTSR vehicle reservation from the National Park Service. For more information on the vehicle reservation system at Glacier National Park, please visit their website at <https://www.nps.gov/glac/planyourvisit/gtsrticketedentry.htm>

Guided hikes are available based on trail conditions. Hikers are encouraged to arrive at the dock wearing proper shoes and layered clothing for changing weather conditions. Please bring plenty of water and snacks to stay hydrated and energized. You are not required to stay with the guide and may return to the dock at any time. Bear spray is commonly carried by hikers. Please stow bear spray inside your backpack (not in the side pockets) prior to arriving at the ticket office. This prevents an accidental discharge in crowded areas. It may be removed after you have disembarked the boat and/or arrived at the trail head. Round trip tickets guarantee a return boat trip however seating is on a space available basis.

Return boat seating may become limited towards the end of the day causing return delays. Utilizing return times prior to 2:00 p.m. may reduce delays. All return seating is on a space available basis only. All tours at Many Glacier and Two Medicine will stop to allow for hiking. Customers with Scenic Boat Tour tickets will receive a Return Boarding Pass when disembarking the boat at the head of the lake. Customers that purchase One-way Return Tickets will receive their tickets prior to hiking.

Return Boats:

Many Glacier ⚡ 11:45*; 1:45**; 2:45; 3:45**, 5:30*

Two Medicine ⚡ 9:15; 10:15; 11:15*; 1:15*; 3:15*; 5:15*

*Multiple trips to bring everyone back to main dock

**Begins July 1st

Leave No Trace Glacier Park Boat Company promotes the awareness of Leave No Trace, a framework of minimum impact practices for anyone visiting the outdoors. Help reduce your impact on the fragile Glacier National Park ecosystem by visiting the Center for Outdoor Ethics ⚡ Leave No Trace website: <https://lnt.org/> and learn the Seven Principles of Leave No Trace Ethics before your visit.

Restrooms are not available on the boats. Please check with the ticket office for the nearest facilities.

Firearms are allowed in Glacier National Park however they are not allowed on any of the boats. This policy also applies to visitors holding a concealed carry permit. Please securely stow them in your vehicle prior to arriving at the ticket office.

Service Animals, as defined by the National Park Service and Americans with Disabilities Act, are permitted on Glacier Park Boat Company boat tours. For additional information on the Service Animals policy at Glacier National Park, please visit <https://www.nps.gov/glac/planyourvisit/service-animals.htm>.

Group Tour Times

Large groups with passenger counts equal to or greater than 1/3 of vessel capacity require a special tour time. Agents are required to contact our reservation office 3 days prior to departure if the group passenger counts change. If the passenger count falls below 1/3 of vessel capacity, the group will be required to move to a regular scheduled tour time. We recommend agents contact us with passenger changes as soon as possible to allow for the best availability in this situation. If there is no availability or if the scheduled tour times do not correspond with an agent ⚡s activity schedule, the special tour time may be maintained by purchasing 1/3 of the seats on the vessel. Groups are permitted to bring food and drinks onto the tour boats. However, due to the limited capacity Ticket Offices have for trash and recycling, we encourage customers to bring bags to remove large quantities of trash and recycling themselves.

*Please see the complete Cancellation & Refund Policy at www.glacierparkboats.com
For additional information or questions please feel free to contact us at 888-611-0747, 406-257-2426 or via email info@glacierparkboats.com.

